TRANSPORTATION
New Rental Process

The health and safety of our employees, productions, clients and vendors is our highest priority. In order to ensure the safety of everyone working on the Universal Studios Lot, the company has created new Production Rental Protocols aligned with State and Local LA County Health Orders. The following outlines the rental protocols of the Universal Studios Transportation department.

SCHEDULE YOUR VISIT

All vehicle & equipment rentals require 24 hour advanced notice

- Equipment orders must be made via text, email or by phone. NO walk-up orders can be fulfilled
- Vehicle & equipment pick ups and returns by appointment ONLY

PICKING UP & RETURNING GEAR

- All guests will be asked to wear a face covering while visiting the Transportation department
- Sanitize stations are located next to the dispatch window and fuel pumps
- Incoming and outgoing equipment will be prepped by NBCUniversal staff in a designated area
- The Dispatch window will remain closed except during active transactions
- Non-essential crew should not approach the Dispatch window, only 1 person allowed at the window at a time

CLEANING GEAR

- Equipment will not be allowed to leave the facility prior to being properly sanitized
- All vehicles and equipment will be disinfected and subject to a specific sanitizing process including fogging
- The interior and exterior of each vehicle will be thoroughly cleaned
- Once vehicles have been fully disinfected, a sanitized sticker will be placed on the driver’s side door

CALL NOW TO SCHEDULE YOUR VISIT!

Universal Studios Transportation
818.777.2966